

Employment Opportunity

Job Title: Transitional Case Manager/Social Worker (mobile)-HART HUB Job Posting # TCM-028/2026-27	Date Posted: September 28, 2026	Position Type: Existing vacancy Part Time 0.5 FTE Reports to: Manager, Addictions program
	Date Closed: October 09, 2026	

About Organization:

Punjabi Community Health Services (PCHS) is a pioneer, community-based, not-for-profit charitable organization that has been serving diverse populations for over 36 years. PCHS provides a wide range of culturally responsive services in the areas of addictions, mental health, geriatric care, health promotion, domestic violence, parenting, settlement, and support for women, children, and youth. PCHS is widely recognized for its innovative Integrated Holistic Service Delivery Model and has contributed to several community-based research studies. The organization is fully accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) International and Imagine Canada, reflecting its commitment to quality and accountability. PCHS is also a 2SLGBTQ-sensitive organization, committed to equity, inclusion, and culturally appropriate care.

Why Work at PCHS:

- 3 weeks' paid Vacation to start; 4 and 5 weeks after 3 and 4 years of continuous service
- 7 days' paid Personal Days
- Comprehensive Benefits package
- Employee Assistance and Family Assistance Plan
- Various employer-paid training programs and professional development opportunities
- Develop and network through robust community and partner events
- Mileage reimbursement as applicable
- Free on-site parking

About Program:

Punjabi Community Health Services is pleased to partner with Canadian Mental Health Association Peel Dufferin (CMHA Peel Dufferin) and various agencies in the Peel Region, to offer services to the local community at the *new* Brampton based Homelessness and Recovery Treatment (HART) Hub. HART Hubs are community-based care hubs designed to address mental health, addiction and housing needs for people experiencing homelessness. They provide integrated care, offering a wide range of services such as primary care, mental health services, addiction care, and employment support. With targeted community outreach and rapid referral pathways, HART Hubs aim to support individuals with complex needs, helping them recover, achieve housing stability, and inclusion. Achieving our vision means we're recruiting people who are passionate about driving change and delivering evidence-based, responsive and affirming care that meets people where they are.

About Position:

As part of a multi-disciplinary team the Transitional Case Manager provides case management supports based on needs assessments and care plans to individuals experiencing mental illness, addiction concerns and/or homelessness. Working within a Housing First framework, the Transitional Case

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Manager will support individuals as they transition into recovery and from homelessness into housing, by focusing on psychosocial needs and activities of daily living, using a stepped care approach.

Qualification, Experience and Skills:

- A university degree or college diploma in social work or a related field, or an equivalent combination of education and relevant experience. BSW preferred.
- Minimum 2 year's experience supporting individuals experiencing mental health, addiction, and homelessness challenges, and a focus on assessment and short-term supports
- Knowledge of assessment tools such as OCAN, GAIN SS, Columbia SSR, LOCUS, or similar is considered an asset.
- Registration with a regulatory college (e.g., OCSWSSW) is considered an asset
- Demonstrated knowledge of Housing First, Harm Reduction, and trauma-informed practices
- Experience in conducting assessments, developing care plans, and providing short-term counselling
- Strong understanding of community resources and systems navigation (e.g., housing, shelters, healthcare, income supports)
- Demonstrated experience working within a multidisciplinary team and evidence of an ability to collaborate and partner.
- Working knowledge and/or an understanding of various disciplines; including but not exclusive of mental health, substance use, harm reduction, newcomer challenges and barriers faced by those in marginalized populations.
- Demonstrated cultural competence, ability to work and apply practical understanding of different elements of diversity, equity, inclusion and belonging as well as an understanding of social determinants of health and impact on vulnerable communities.
- Knowledge of a variety of evidence-informed treatment modalities including motivational interviewing and trauma informed practices.
- Experienced at engaging in matters that require sensitivity and empathy across a diverse community, excellent judgement, and discretion; ability to operate with various frameworks including culturally sensitive, anti-racist, anti-oppressive, 2SLGBTQ+ affirming and intersectional.
- Excellent interpersonal, time management, problem-solving, and crisis intervention skills
- Strong written and verbal communication, and ability to maintain timely and accurate documentation
- Fluency in a second language relevant to the community (e.g., Punjabi, Hindi, Urdu) is an asset

Requirements:

- A satisfactory Vulnerable Sector Screening (Criminal Record Check) is mandatory.
- A valid driver's license and access to a reliable vehicle with current insurance coverage.
- Current certification in CPR and First Aid- Level C with AED.
- Proof of vaccination (including COVID-19 and others) is encouraged.

Duties and Responsibilities:

- Assessments: Conduct comprehensive standardized psychosocial assessment, including risk assessments.

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- **Supports:** Provide case management, task-based interventions and activities of daily living related to social determinants of health.
- **Risk:** Regularly assess for risk and respond with mitigation strategies, including crisis intervention and de-escalation supports and connecting to crisis services when appropriate.
- **Referrals/Linkages:** Refer and link clients to community resources and groups that support recovery goals
- **Group Facilitation:** Facilitate recovery and/or social-recreational groups as needed, including developing new group materials.
- **Meetings:** Actively participate in staff meetings, team huddles, supervisions, case conferences, trainings, and events as required.
- **Documentation:** Update all appropriate documentation within 24 hours of client contact
- **Committees:** Participate in internal or external committees, including communities of practice as requested by the HART Hub Program Manager or home organization
- **Other duties as assigned.**

Hours: Part time (20 hours/week). schedule to be decided in consultation with partners (Some evenings and weekends work required)

Hours for the HART HUB: 9 am – 9pm, Monday to Sunday (no bed services at this location)

Onsite: Roles will be on-site, or community based.

Position to commence: October 2026

Salary Range: \$30,000 to \$33,000 annual based on 0.5 FTE

Please submit your resume to the Hiring Committee at hr@pchs4u.com

Please add Job Posting # TCM-028/2026-27 to the email subject line and cover letter.

PCHS offers an attractive and rewarding work environment. We appreciate the interest of all applicants, but only those under consideration will be contacted for an interview.

Equity, Diversity, Inclusion Statement: PCHS is committed to diversity in its workplaces and welcomes applications from all visible minority groups, women, Aboriginal persons, 2SLGBTQ, persons with disabilities, among other self-identified diverse groups. We also provide accessible employment practices that comply with the Accessibility for Ontarians with Disabilities Act ('AODA'). If you require accommodation for a disability during any stage of the recruitment process, please notify Human Resources at hr@pchs4u.com

Use of AI: We use an applicant tracking system (ATS) to organize applications and improve efficiency. Every application is comprehensively reviewed by our recruitment team to ensure a thorough assessment of your experience, skills, and potential. AI is not used to make hiring decisions.

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Disclaimer: PCHS only posts jobs on verified platforms and **never** requires candidates to pay fees. To apply safely, please send your resume directly to hr@pchs4u.com. Do not submit personal information through any other website or link.