

# INNOVATIONS AT PCHS

**Empowering Communities | Building Resilience | Driving Change**  
**2022 - 2025**

## Strategic Growth

- Launch of new strategic plan (2023-2027).
- Expanded service locations across the GTA.
- Integration of innovative tools & technologies.
- Addressing social determinants of health.



## Innovative Programs

- Well-being Navigation & Newcomer Inclusive Communities Project.
- Partnership with Toronto Bail Program.
- New Wave & Community Agency Subsidy Program.
- Rapid Response Saving Lives Program.
- Expanded High Priority Communities Strategy
- Expanded Multilingual Services- Ukrainian, Tagalog, Mandarin & Cantonese.



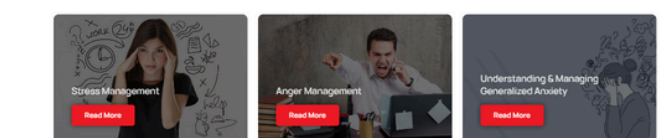
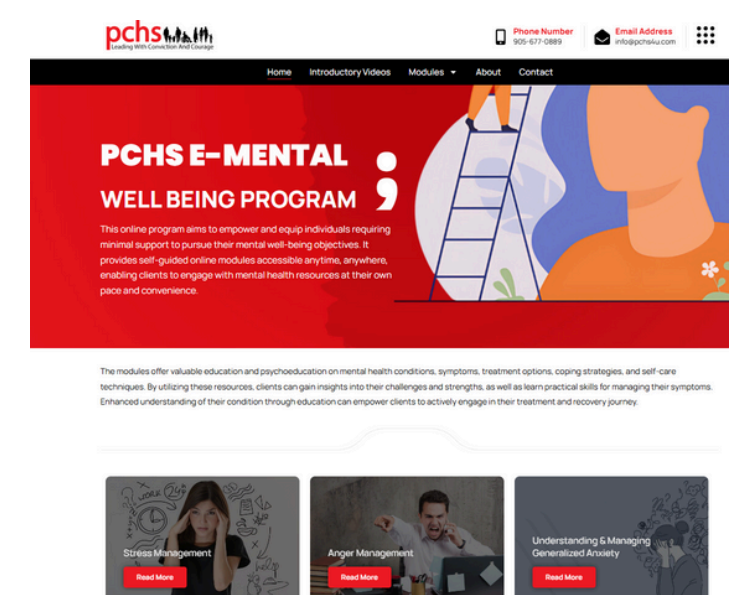
## Community Engagement

- Annual initiatives: Pack the Sack, Toy Drive, Soap for Hope.
- Project Khushi for spreading joy and hope during the holiday season.
- Annual Forums on Mental Health, Addictions & Settlement.
- Citizenship Ceremony in collaboration with IRCC.



## Accessibility & Inclusion

- Feedback surveys & brochures in diverse languages.
- Inclusive outreach to newcomer populations.
- Monthly CEO's Letter in Health Magazine.



## Digital E-Health

- Launch of E-Mental Health website.
- Digital support for seniors (TASS & Tech-Empowered Living).
- OCASI Client Management System implementation.

<http://pchs-wellbeing-support.com>



**Together, we innovate  
for healthier, stronger  
communities**